

Westside Regional Center

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WESTSIDE
REGIONAL CENTER

Spring 2023

Performance Report for Westside Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Westside Regional Center (WRC) we served about 10,180 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At WRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in:

1. WRC has fewer individuals residing in developmental centers;
2. WRC has increased the number of adults living in home settings;
3. WRC has no individuals living in large facilities;
4. WRC passed our DDS Audit and met our vendor audit requirements;
5. WRC successfully lived within its operations budget and participated in the federal waiver program.

But, we still need to improve in:

1. Meeting WRC Intake and Assessment Timelines;
2. Meeting WRC CDER and ESR update requirements;
3. Reducing disparity in WRC POS data.

We hope this report helps you learn more about WRC. If you have any questions or comments, please contact us!

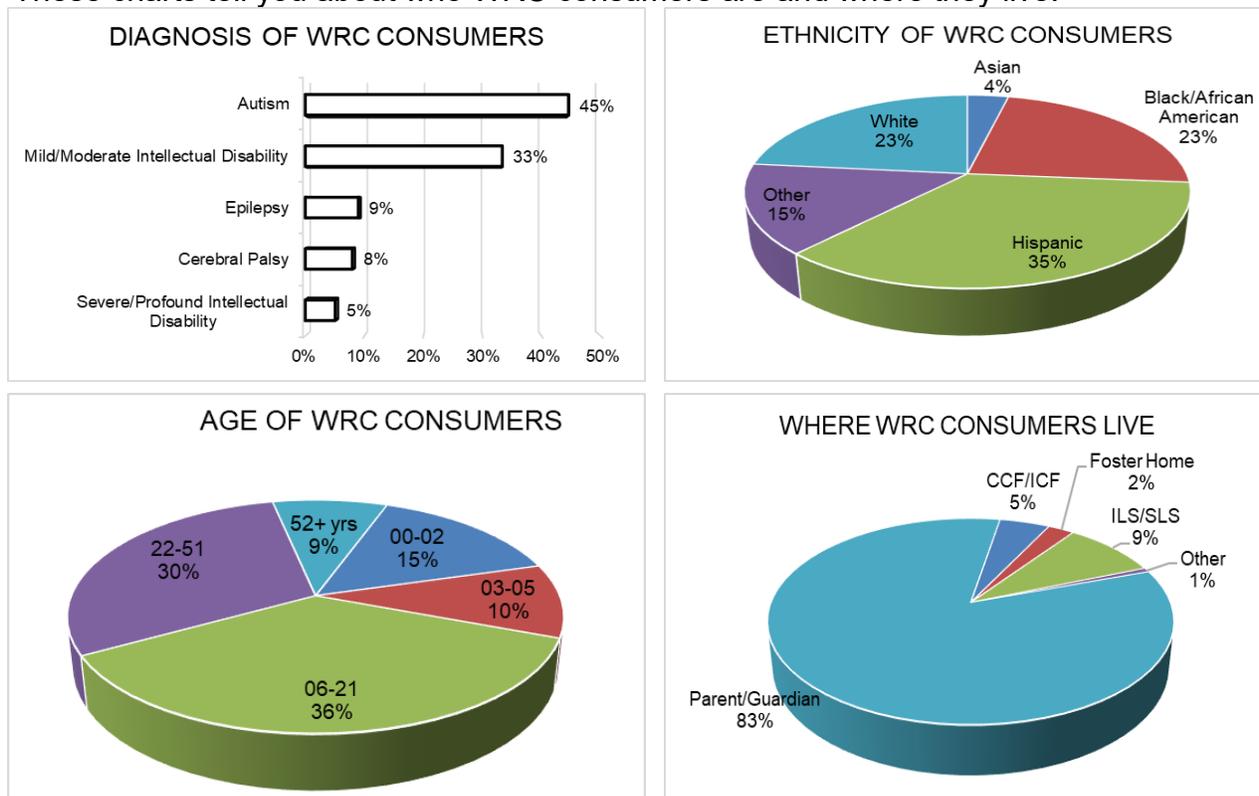
This report is a summary. For more information about the regional center, please go to: www.westsiderc.org or contact Jane Borochoff at **(310) 258-4200**.

A handwritten signature in cursive script that reads "Jane Borochoff".

Director, Westside Regional Center

Who uses WRC?

These charts tell you about who WRC consumers are and where they live:



How well is WRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how WRC was doing at the end of 2021, and the second column shows how WRC was doing at the end of 2022.

To see how WRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2021		December 2022	
	State Average	WRC	State Average	WRC
Fewer consumers live in developmental centers	0.06%	0.04%	0.06%	0.03%
More children live with families	99.58%	99.83%	99.61%	99.82%
More adults live in home settings*	82.50%	87.90%	83.01%	88.47%
Fewer children live in large facilities (more than 6 people)	0.03%	0.00%	0.03%	0.00%
Fewer adults live in large facilities (more than 6 people)	1.78%	0.65%	1.67%	0.69%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did WRC meet DDS standards?

Read below to see how well WRC did in meeting DDS compliance standards:

Area Measured	Last Period	Current Period
Passes independent audit	Not Met (see note 4)	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis).	98.68%	97.76%
Intake/Assessment timelines for consumers age 3 or older met	97.58%	96.39%
IPP (<i>Individual Program Plan</i>) requirements met	96.76%	N/A
IFSP (<i>Individualized Family Service Plan</i>) requirements met	91.7%	91.6%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period. 4) Qualified opinion expressed in CPA report.

WRC anticipates that continued efforts to reduce case load growth through increased Service Coordinator recruitment will support compliance with evaluation assessment timelines.

How well is WRC doing at getting consumers working?

The chart below shows how well WRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured	Time Period			
	CA	WRC	CA	WRC
Consumer Earned Income (Age 16 to 64 years): Data Source: Employment Development Department	Jan through Dec 2020		Jan through Dec 2021	
Quarterly number of consumers with earned income	28,989	826	27,180	746
Percentage of consumers with earned income	15.22%	16.48%	13.88%	14.54%
Average annual wages	\$8,949	\$9,588	\$11,888	\$12,747
Annual earnings of consumers compared to people with all disabilities in California Data Source: American Community Survey, five-year estimate	2020		2021	
	\$26,794		\$30,783	
National Core Indicator Adult Consumer Survey	July 2017-June 2018		July 2020-June 2021	
Percentage of adults who reported having integrated employment as a goal in their IPP	29%	41%	35%	45%
Paid Internship Program Data Source: Paid Internship Program Survey	2020-21		2021-22	
	CA Average	WRC	CA Average	WRC
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	6	3	1,527	19
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	14%	23%	12%	21%
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$14.25	\$14.35	\$15.08	\$15.70
Average hours worked per week for adults who participated in a Paid Internship Program	17	15	15	12.79
Incentive Payments Data Source: Competitive Integrated Employment Incentive Program Survey				
Average wages for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	\$14.81	\$15.48	\$15.63	\$16.23
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	23	24	22	22
Total number of Incentive payments made for the fiscal year for the following amounts:*	\$1,500/\$3,000	17	11	25
	\$1,250/\$2,500	19	11	42
	\$1,000/\$2,000	33	14	55

* Competitive integrated employment incentive milestone payments increased effective July 1, 2021 until June 30, 2025.

How well is WRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Percent of total annual purchase of service expenditures by individual's ethnicity and age:

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22
Birth to 2	Consumers	0%	0%	4%	4%	12%	13%	35%	34%	0%	0%	26%	25%	22%	24%
	Expenditures	0%	0%	4%	4%	11%	12%	36%	34%	0%	0%	28%	27%	21%	23%
3 to 21	Consumers	0%	0%	5%	4%	20%	20%	40%	40%	0%	0%	21%	20%	15%	15%
	Expenditures	0%	0%	5%	5%	24%	23%	34%	34%	0%	0%	23%	24%	14%	14%
22 and older	Consumers	0%	0%	5%	5%	29%	28%	28%	29%	0%	0%	30%	29%	8%	9%
	Expenditures	0%	0%	4%	4%	29%	28%	21%	22%	0%	0%	37%	37%	8%	8%

Per capita purchase of service expenditures by individual's primary language (for languages chosen by 30 or more consumers only)

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	2020-21	2021-22	2020-21	2021-22
English	8,935	\$9,455	\$27,040	\$26,541
Spanish	1,877	\$1,908	\$18,892	\$18,862
Farsi (Persian)	54	\$52	\$64,234	\$64,785

Number and percent of individuals receiving only case management services by age and ethnicity:

Measure	Year	Number of Eligible Consumers Receiving Case Management Only			Percent of Eligible Consumers Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	20-21	0	2	0	N/A	40%	0%
	21-22	0	2	0	N/A	29%	0%
Asian	20-21	3	63	24	3%	27%	12%
	21-22	1	63	27	1%	28%	14%
Black/African American	20-21	5	253	82	2%	25%	7%
	21-22	6	264	76	2%	25%	7%
Hispanic	20-21	21	635	113	3%	32%	10%
	21-22	8	676	117	1%	33%	10%
Native Hawaiian or Other Pacific Islander	20-21	0	5	0	0%	71%	0%
	21-22	0	3	0	N/A	43%	0%
White	20-21	10	314	109	2%	31%	9%
	21-22	13	298	97	2%	28%	8%
Other Ethnicity or Race	20-21	15	231	34	3%	32%	10%
	21-22	11	234	37	2%	30%	11%
Total	20-21	54	1,503	362	3%	30%	9%
	21-22	39	1,540	354	2%	29%	9%

Want more information?

To see the complete report, go to: <https://westsiderc.org/who-we-are/transparency/>

Or contact Jane Borochoff at **(310)258-4200**.